



# *The Village of Northfield*

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Mayor: Jesse J. Nehez

## **Article for Northfield**

May 9, 2016

Did you recently receive a letter from FirstEnergy Solutions?

Northfield is a member of the Northeast Ohio Public Energy Council (NOPEC), which selected FirstEnergy Solutions to provide electric generation service to eligible residents and businesses. Our aggregation program provides residents with guaranteed savings on their electric bills through a 6 percent savings off Ohio Edison's generation rate. This means that regardless of the rate your utility would charge you for electric generation, the price you pay through Northfield's program will always be 6 percent lower.

A number of residents have received (or will soon be receiving) a letter from FirstEnergy Solutions regarding a correction to their electric generation service. In May 2015, FirstEnergy Solutions inadvertently enrolled a small number of customers' accounts in Summit County's government aggregation program. Fortunately, this community's discount is also 6 percent off Ohio Edison's generation rate, so these customers did not lose out on savings. FirstEnergy Solutions has corrected this error and is sending a letter to notify affected customers.

In addition, Ohio Edison will send affected customers two automated letters: the first stating that the account has been dropped from the FirstEnergy Solutions Summit County offer; and the second stating that the account was enrolled in the NOPEC offer.

FirstEnergy Solutions apologized for any inconvenience this may have caused and encourages customers who have questions to call them at 888-254-6359.